



NATIONAL SCIENCE FOUNDATION  
OFFICE OF INSPECTOR GENERAL  
OFFICE OF INVESTIGATIONS

**CLOSEOUT MEMORANDUM**

Case Number: I14050018

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This investigation was initiated pursuant to an allegation that a company<sup>1</sup> located in South Florida was making false representations regarding the National Science Foundation. Specifically, the business claimed in numerous online press releases and social media posts that NSF was evaluating and certifying their products and that the company was procuring products from an NSF-certified laboratory. During a controlled call to the company's ordering department, the customer service representative also claimed that the company's products were certified and supported by NSF.

NSF OIG analyzed the company and its affiliates,<sup>2</sup> acquired company products,<sup>3</sup> and analyzed the company's operations. Due to the company taking down the online articles, and a lack of further false statements made regarding NSF, the United States Attorney's Office for the Southern District of Florida decided not to pursue criminal charges against the company. We notified the company of our investigation, and provided them a warning regarding the misrepresentation of government agencies. We recommended they strictly adhere to federal guidelines regarding claims of federal support, and notified them that criminal or civil charges could be pursued in the future if any incidents such as this arise in the future.

Accordingly, this investigation is closed.

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